

Curacao Casino Evidence Checklist

Save each item while you still have account access. Records are easy to capture today and hard to reconstruct after an account closes or terms are rewritten.

- ☐ The casino's exact domain and brand name
- ☐ Operating company and licence number from the site footer, screenshot with a visible date
- ☐ Any self-exclusion, cooling-off or deposit-limit request, with its timestamp
- ☐ The operator's confirmation, and the scope of the restriction it states
- ☐ Full deposit and withdrawal history (you are entitled to at least six months of it)
- ☐ Every VIP, support, email, SMS and push-notification message
- ☐ Any message where you disclosed harm, financial difficulty or a wish to stop
- ☐ Evidence of account access or deposits AFTER a restriction was requested
- ☐ The terms and the responsible gambling section as they stood at the time
- ☐ Screenshots of any tool that failed, was missing or would not activate
- ☐ Bank, card and wallet statements; crypto transaction records where relevant
- ☐ Withdrawal requests, their references, and the stated reason for any hold